



IMPORTANT, READ CAREFULLY!

Updated on 11/2020

POLICY EUROP ASSISTANCE RESIDENT N° 11888

You are insured with Policy Europ Assistance for emergency assistance; the Policy includes many guarantees, have a look at our website! The most important ones refers to **your health**:

if you are ill, if you have an accident, if you need hospitalization, if you need medical treatments non available in the place where you work, or if you only have doubts on treatments you are receiving...

CALL IMMEDIATELY the Organizational Structure for assistance to: +39 02.58.28.60.02

Or send an a email at sanitario@europassistance.it by specifying:
Full name – Policy number – Action requested – Address and telephone number.

The Organizational Structure (O.S.) can provide you with medical consultation, referral to a specialist physician abroad, medical transfer, repatriation ...

Pay Attention: do not take any initiative before calling the O.S.
otherwise you may lose the right to be assisted.

The O.S. operators will ask you: Full Name – number of Policy* - type of intervention requested - a telephone number to call you back.

* **COLLECTIVE POLICY SISCOS – EUROP ASSISTANCE RESIDENT N° 11888** – *this is the reference you must give to Europ Assistance when asked of Policy, number of Policy, text of Policy or copy of the insurance subscription form...*

The O.S. operators will take charge of your case and will get you in touch with their doctors, who will give you references of their local correspondents, evaluate reports, call the local doctors if you are hospitalized, and assess the need for repatriation, giving timing and procedure. The O.S. operator will also give you the number of your file for any request for **reimbursement of medical expenses** you sustained.

You must also call the Organizational Structure in the following cases:

- ✓ when, **in case of strict urgency and severity**, you are arranging yourself to repatriate / to have a **medical transfer**, to verify if the journey and medical expenses are refundable;
- ✓ **in case of hospitalization**, for reimbursement of medical expenses, if applicable.

If you pay for **medical expenses without hospitalization and you did not need to call the O.S.**, to ask for reimbursement see information in our website <http://www.siscos.org/index.php/english.html>.

CARD containing the number of the ORGANIZATIONAL STRUCTURE operating 24-hour-day
Always carry it, and your passport, with you and inform people around you!



**Assistenza assicurativa agli operatori
della cooperazione internazionale**

Via G. Parini 7 – 20121 Milano
Tel. (+39) 02 800.12.108

E-mail: assistenza.assicurati@siscos.org Web: www.siscos.it

**In caso di necessità chiami la
Struttura Organizzativa in
funzione h 24 / In case of
need call the Organizational
Structure in operation 24
hours a day:**

(+39) 02.58.28.60.02

Or send an a email at
sanitario@europassistance.it
by specifying: Full name –
Policy number – Action
requested – Address and
telephone number.



**POLIZZA / POLICY SISCOS
RESIDENT NO PROBLEM
N° 11888**

Comunichi sempre / Always give:
N° di Polizza / Policy Number
Cognome e Nome / Full Name
Assistenza richiesta / Action requested
Indirizzo / Address
Recapito telefonico / A telephone number

For further information please see our website <http://www.siscos.org/index.php/english.html>